National Eligibility Criteria

Assessment of Need

In England, an individual’s Care and Support needs are assessed using the National Eligibility criteria as set out in the Care Act 2014.

Wiltshire Council will use this assessment to identify what your care needs are, what type of support you will need and who should provide that support, listening to what is important to you and your family.

What are the National Eligibility Criteria?

To be able to have care and support you must meet all 3 of the points below:

1. Your needs must be because of a physical or mental impairment or illness. This includes a Learning disability.

2. You must be unable to do 2 or more of the things listed below:
• To be able to get, choose and prepare your food
• Keep yourself clean
• Be able to use the toilet on your own
• Dress in clothing that is suitable
• Keeping safe at home
• Keeping your home clean and safe to live in
• Making and maintaining family or other personal relationships.
• Being able to work, do training, education or volunteering.
• Be able to use facilities or services in the community, including public transport and being able to join in with social activities
• If you have a child to be able to look after it.

3. Your everyday life (wellbeing) is affected.

The Care Act says Wellbeing includes:
• Personal dignity – treated with respect
• Physical, Mental Health and emotional wellbeing
• Being in control over your day to day life including support
• Protection from abuse and neglect
• Able to join in work, education, training or recreation
• Able to have or make family, personal and other relationships
• Economic wellbeing – having enough money
• Making sure where you live is right for you
You are able to contribute to society.

**Carers National Eligibility Criteria**

The Care Act says that Carers can be assessed for support themselves. This support would be if their wellbeing is affected because of the care they provide for someone else.

Wiltshire Council will look at the 3 points below:

1. The carer needs support because they are giving necessary care to an adult.

2. Because of the caring work that they do their health is at risk or they are unable to do any one of the following points for themselves

To care for their own child or family.

To look after their own home.

To get, choose and prepare food

Making and maintaining family or other personal relationships.

Being able to work, training, education or volunteering

Make use of facilities or services in the local community, including recreational facilities or services

Taking part in recreational activities

3. Because of not being able to do any of the above there is or it could make a difference to the carer’s day to day life.
The Council will work with the carer to provide information and advice to support them to carry on with the care they give.

How do I find out if I have eligible Care and Support Needs?

To find out if you can get help from Wiltshire Council for your care and support needs, you should ask for a Care Assessment.

Wiltshire Council will then work with you to look at your individual needs.

For an assessment please call us on 0300 456 0111

Alternatively you can find more information on the national eligibility criteria on our Safeguarding and the Care Act page.

Translated into Easy Read by Wiltshire People 1st using photo symbols